

Dr. Name \_\_\_\_\_ Phone # \_\_\_\_\_

Acct. # \_\_\_\_\_ Patient Name \_\_\_\_\_  
First Last

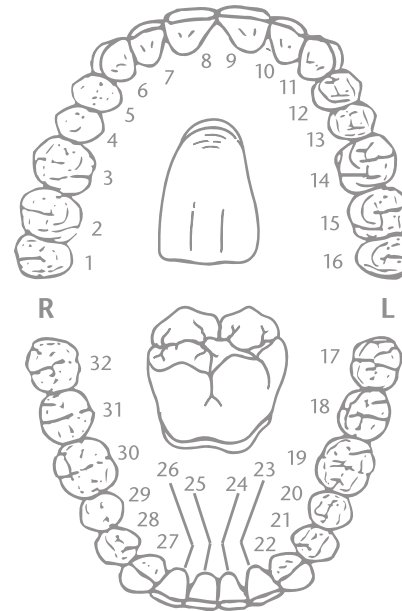
Address/Email \_\_\_\_\_ **Deliver by 5 p.m. on** \_\_\_\_\_

Enclosed with Case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_

**WEB Rx**

**For best results, enclose study models for anterior cases, and provide full-arch models for all bridges.**

- Follow enclosed study model for contours
- Metal try-in



**FINAL CERAMIC SHADE**



Indicate Shade Here

**PRESENT TOOTH OR STUMP SHADE**



Indicate Shade Here

**OCCLUSAL STAINING**

- None  Light\*  Medium  Dark

**CONTACTS**



- Normal\*  Heavy  Point

**PONTIC DESIGN**

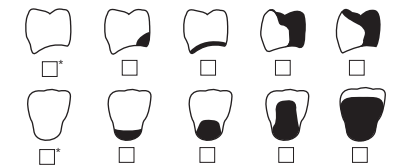


**MARGIN/METAL DESIGN**



Labial Butt 360° Butt Junction Junction Met. Margin

Porcelain butt margins require shoulder preparation



**IF NO OCCLUSAL CLEARANCE**

- Call doctor  Spot opposing  Metal occlusion
- Would you like this to be a permanent note?  
 Yes  No

**NOTE: Metal linguals at lab's discretion**



**All Restorations  
 Made in California**

Signature \_\_\_\_\_ License # \_\_\_\_\_

*(see reverse for limited warranty details)*

**PORCELAIN FUSED TO METAL**

- Obsidian Fused to Non-Precious\*
- Obsidian Fused to White Noble
- Obsidian Fused to White High Noble
- Captex YHN  OcclusalGold YHN

**ZIRCONIA-BASED RESTORATIONS**

- BruxZir Full-Strength\* (1,150 MPa)
- BruxZir Esthetic (870 MPa) (stump shade recommended for restorations less than 1.5 mm thick)
- Prismatic CZ  Lava

**METAL-FREE RESTORATIONS**

- IPS e.max\*
- Prismatic ThinPress No-Prep Veneers
- Camouflage Composite  with fiber reinforcement

**FULL-CAST RESTORATIONS**

- Noble-Cast 45 YN\* (40% Au)  Non-precious
- Noble-Cast 60 YHN (52% Au)  Semi-precious
- Noble-Cast 67 YHN (64% Au)  WHN (48% Au)
- OcclusalGold YHN (73.1% Au)  Post & core
- JRVT YHN (77% Au)

**NIGHTGUARDS/BITE SPLINTS/  
 MOUTHGUARDS**

- Upper  Lower
- Comfort H/S Bite Splint\* (hard/soft)
- Soft EVA  Comfort Bite Splint (hard)
- PlaySafe Mouthguards
- Jr  Lt  Lt Pro  Med
- Hvy  Hvy Pro
- Helmet strap (available in red or black)
- Name \_\_\_\_\_ (specify colors on Rx)

**PROVISIONALS**

- Transition C&B**
- Abutment #(s) \_\_\_\_\_
- Pontic #(s) \_\_\_\_\_ Total units \_\_\_\_\_
- Splinted units\*  Individual units
- BioTemps Provisionals**
- Reinforcement:  None  Wire\*  Fiber
- BioTemps with Cast-Metal Substructure**
- Amount of prep reduction:  
 1 mm\*  2 mm
- Perio treatment: Prepare tooth below gingival on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_ mm
- Pontic site healing: Prepare ovate socket on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_ mm

**\*Standard unless otherwise specified**

## IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are NOT guaranteed and do NOT include weekends or holidays. Rush service available but must be prescheduled.

### IN-LAB WORKING TIMES

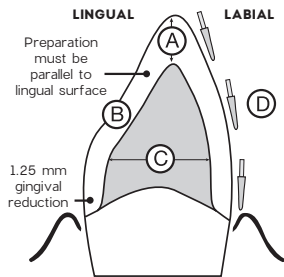
<b>Obsidian Fused to Metal</b> .....	5 days	<b>Transition Crowns &amp; Bridges</b> .....	5 days
<b>Obsidian w/ attachment or implant</b> .....	7 days	<b>Nightguards/Bite splints</b> .....	5 days
<b>Full-cast restorations</b> .....	4 days	<b>Custom tray</b> .....	3 days
<b>All-ceramic/BruXZir Solid Zirconia</b> .....	5 days	<b>Bleaching tray</b> .....	5 days
<b>Composite</b> .....	6 days	<b>PlaySafe sports mouthguards</b> .....	4 days
<b>Prismatik Clinical Zirconia</b> .....	8 days		
<b>Custom Implant Abutments</b> .....	8 days		
<b>Lava</b> .....	11 days		
<b>BioTemps Provisionals</b> .....	5 days		
<b>with cast-metal substructure</b> .....	6 days		

**All rush cases must be prescheduled** by calling our Customer Service department before the case is shipped. Time of pickup and delivery may affect turnaround time.

**To schedule your rush case, call 800-321-9943.**

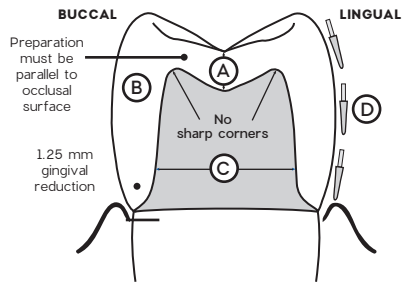
## PREPARATION GUIDELINES

### OBSIDIAN TO METAL ANTERIOR



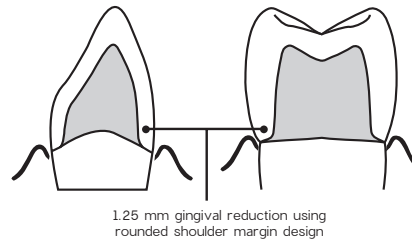
- A. 2 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Labial and lingual walls must be convergent
- D. Preparation should be cut in three planes

### OBSIDIAN TO METAL POSTERIOR

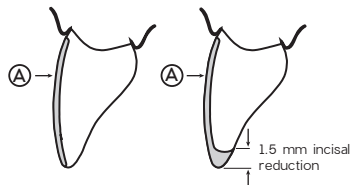


- A. 2 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes

### OBSIDIAN TO METAL – CERAMIC LABIAL OR 360° MARGIN

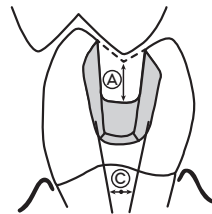


### ALL-CERAMIC/COMPOSITE VENEERS



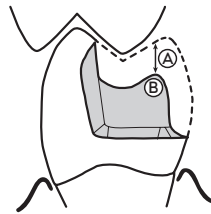
- A. 0.3 to 1 mm labial reduction

### INLAY

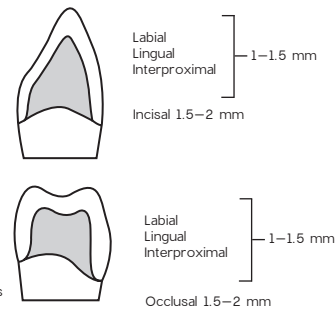


- A. 1.5 to 2 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6–8 degrees taper

### ONLAY



### ALL-CERAMIC/COMPOSITE CROWNS



## TERMS AND WARRANTY INFORMATION

We honor VISA, MASTERCARD, AMEX and DISCOVER.

**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** Riverside Dental Ceramics ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and **MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive® Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic, all metal, single-unit inlay, onlay and crown composite resin final prosthetics, and screw-retained crowns and implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) Transition Crowns and Bridges® up to two years; (5) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (6) all other dental devices up to 30 days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab **WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL,** regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of California. The lab does not guarantee the performance of independent carriers.